



CYNGOR IECHYD CYMUNED  
COMMUNITY HEALTH COUNCIL



# OVERVIEW: HEALTHCARE INSPECTORATE WALES

**Relevance to Healthcare Students in Wales**  
**Standards of Care and Practice**  
**Alison Kedward**  
**Clinical Director**



## Who are we?

HIW is the independent inspectorate and regulator of all healthcare in Wales

## What do we do?

We review and inspect NHS and independent healthcare organisations in Wales to provide independent assurance for patients, the public, the Welsh Government and healthcare providers

# Ten year growth



# Our values

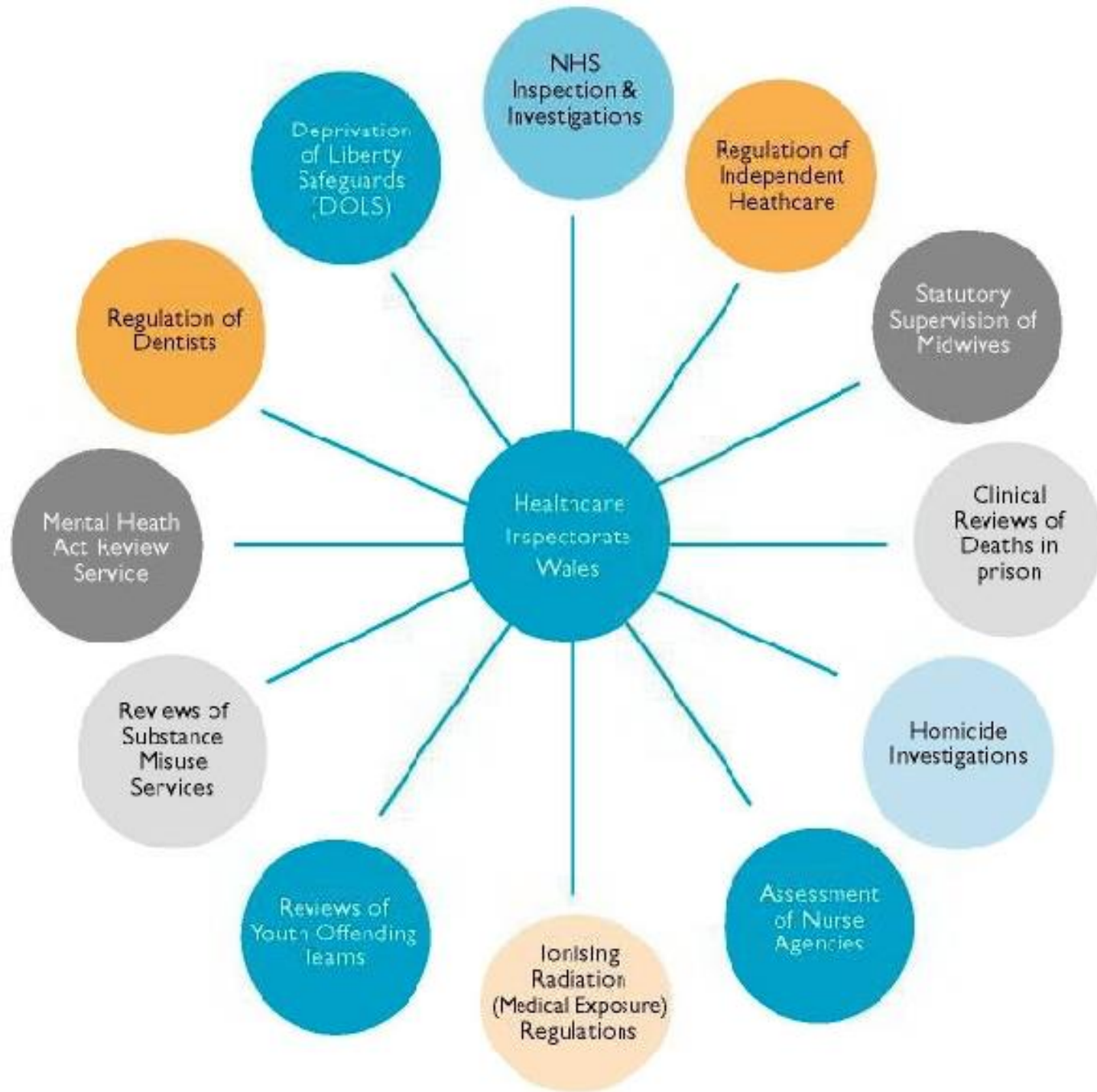
- Supporting and encouraging learning
- Openness
- Honesty
- Centred on patients, services users and citizens
- **Collaboration**
- Efficiency, effectiveness and proportionality
- Professionalism
- Driven by intelligence



# Outcomes



- Citizen experience of healthcare is improved.
- Citizens are able to access clear, timely, honest information on the quality, safety and effectiveness of healthcare services in Wales.
- Citizens are confident that inspection and regulation of healthcare in Wales is sufficient, proportionate, professional, coordinated and adds value.



# 3<sup>rd</sup> Line of Defence

1<sup>st</sup> line- clinical guidelines and procedures/competent staff

2<sup>nd</sup> line- Health Organisations  
internal assurance systems

3<sup>rd</sup> line- External Systems

A question  
of balance

## Key Themes

Service users at the  
heart of what we do  
Collaboration with key  
partners  
Improvement







## Working together to meet the challenges of Public Assurance

### Intelligence led

- Building relationships with other parts of the system eg health Boards/trusts/Universities/commissioners etc
- HIW Relationship managers
- Inspection managers
- - Publications

# **The Learner Environment**

## **Environment Conducive to learning**

- Clinical and professional standards**
- Supportive to learners**
  - Learner audits**
  - Mentorship**
  - Resources**

# **Health and Care Standards Wales**

The bottom of the slide features a decorative graphic consisting of several overlapping, wavy, light blue lines that create a sense of movement and depth against the white background.



Thank you!